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<b>INFORMATION DISCLOSURE STATEMENT</b>	Case No.:	18-3-1-4-1
	Serial No.:	Not Yet Assigned
	Applicant:	F.J. Bogart, et al.
	Filing Date:	Herewith
	Group Art:	Not Yet Assigned

1-531 U.S. PTO  
09/588963  
06/07/00

**U.S. PATENT DOCUMENTS**

*Examiner Initial			Date	Name	Class	Subclass	Filing Date
QUB	AA	4,546,468	10/08/85	W.P. Christmas, et al.	370	54	09/13/1982
QUB	AB	4,763,317	08/09/88	H.R. Lehman, et al.	370	58	12/13/1985
QUB	AC	5,193,110	03/09/93	S.A. Jones, et al.	379	94	10/09/1990
QUB	AD	5,802,163	09/01/98	A. Miloslavsky	379	265	04/05/1996
QUB	AE	5,878,130	03/02/99	G.W. Andrews, et al.	379	265	04/28/1998
QUB	AF	5,915,012	06/22/99	A. Miloslavsky	379	220	01/14/1997

**FOREIGN PATENT DOCUMENTS**

		Document Number	Date	Country	Class	Subclass	Translation
	AG						
	AH						
	AI						

**OTHER (including Author, Title, Date, Pertinent Pages, etc.)**

QUB	AJ	D.A. Spencer and K.W. Howard, "DEFINITY® Enterprise Communications Server ATM Integration", <u>Bell Labs Technical Journal</u> , April-June 1999, pp. 21-42.
QUB	AK	Genesys Telecommunications Laboratories, Inc., "About Enterprise Computer Telephony Integration—Application Note: Framework", brochure 4 pages.
QUB	AL	Genesys Telecommunications Laboratories, Inc., "About Genesys T-Server Framework—Product Note: Framework", brochure, 4 pages.
QUB	AM	"Genesys Suite T-Server Framework" web page (3).
QUB	AN	"Genesys Suite – Technology and Architecture" web page (1).
QUB	AO	GeoTel, "Intelligent CallRouter" brochure, 12 pages.
QUB	AP	GeoTel, "Intelligent CallRouter Overview" web page (7).
QUB	AR	GeoTel, "Call Routing Benefits" web page, (6).
QUB	AS	GeoTel, "Call Routing Strategies" web page, (6).

<b>EXAMINER</b> QUB Phil - Bayce	<b>DATE CONSIDERED</b> 10/31/03
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\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609: Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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	Serial No.:	Not Yet Assigned
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QMB	AT	"Zippy" Grigonis, "Intersis' VOIXX—The Grand Unification (Of Messaging, That Is)", Computer Telephony, 1998 November, pp. 60, 62.
QMB	AU	"Aubeta Telecom", IP Telephony, November 1998, pp. 145-146.
QMB	AV	The Vantive Corporation, "The Vantive Enterprise" brochure (5 pages).
QMB	AW	The Vantive Enterprise: Vantive Products web page (2).

Atika Rubin-Bogart 10/31/03



#3

<b>SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT</b>	Case No.:	18-3-1-4-1
	Serial No.:	09/588,963
	Applicant:	F.J. Bogart
	Filing Date:	06/07/2000
	Group Art:	2768

COPY OF PAPERS  
ORIGINALLY FILED**U.S. PATENT DOCUMENTS**

*Examiner Initial			Date	Name	Class	Subclass	Filing Dat
QW3	AA	6,021,428	02/01/00	Miloslavsky	709	206	01/22/1998
	AB						
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**FOREIGN PATENT DOCUMENTS**

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	AL						
	AM						
	AN						
	AO						
	AP						

**OTHER (including Author, Title, Date, Pertinent Pages, etc.)**

	AR	
	AS	
	AT	

<b>EXAMINER</b> <i>Alba R. B. - Bayce</i>	<b>DATE CONSIDERED</b> <i>10/31/03</i>
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\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609:  
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